



CREATING POSITIVE FUTURES

JEDI Newsletter

Welcome from Project Manager

The last few months have seen the project evolve significantly. We are so proud that we have engaged so many different groups of young people from across all the Boroughs. Over the summer months we have been busy building new workshops and enhancing and developing our current ones.

The JEDI project now has its own film which is available on our website. It will also be shown at the next NEET strategy conference in October. Thanks to all the young people who worked so hard to put the film together

I would like to congratulate all our Young People for the positive destinations they are moving onto. The project currently has over 75% moving away from NEET.

Karen Amas

Project Round-Up

Richmond

Richmond has now completed their 3rd group of young people who have also been involved in relevant work experience.

Kingston

We are currently working with Kingston YOT, Kingston Young Carers Project and the Pupil Referral Units to deliver the programme flexibly on site.

Sutton

Sutton has been moving along at great speed thanks to all the support from Sutton Connexions and Sutton and District Training. We should have completed in Sutton by the new year and will look to increase our numbers in the Borough.

Merton

We have now completed in Merton and are looking to see if we can increase our numbers in this Borough.

We had a really good week at the Smart Centre in Merton working with the year 11 leavers.

Bromley

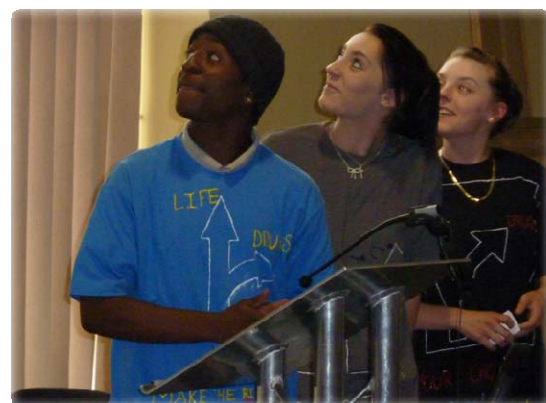
Hooray! Bromley have now completed their first group. Although slow in starting we hope Bromley will now start to move ahead.

- > Welcome from Project Manager
- > Project Round-Up
- > Events
- > Customer Service Workshop
- > Important Information

Events

We have held our celebration event in conjunction with Young Enterprise. It was great to be able to see our young people presenting their work to an audience and receiving awards for their hard work and commitment. It was great to be able to showcase the work our young people have been doing. Many thanks to those who attended to show their support.

Special thanks to the Mayor of Merton and the Mayor and Mayoress of Bromley for attending. The Mayor of Bromley has been well remembered by our young people for the time he spent with them at the event and we were all really pleased to receive a letter of congratulations from him.



Marvin Joseph, Sharni O'Leary and Sylwia Gwardynska present their company at the JEDI Youth Community Event.



Leading learning and skills

Danny Polhill (*below*) and Maxine Shepherd (*below left*) participating and enjoying a JEDI Mock Interview.



Mock Interviews

Young people have found the mock interviews extremely useful. Although they are all really nervous before they go in when they have finished the interview and received their feedback they find that it is really useful and has given them lots of confidence and ideas on how to improve for the real thing.

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Workshops

The JEDI Programme has 32 different workshop sessions on offer and has now run over 212 workshops. Our latest addition will be Customer Service.

As part of our ongoing commitment to looking at the quality of provision, we are delighted to say that we are close to finalising a new workshop covering the broad spectrum of Customer Service. We decided to look at this area as we have identified that many of our beneficiaries have goals or ambitions, that require dealing with the public and providing high quality customer services.

The workshop will be a mixture of vocational training and practical activities involving the following:

- Role playing scenarios—consisting of phone and face-to-face situations;
- How to respond to customer queries in written format;
- Conveying and articulating a set of instructions for others to follow;
- Understanding the needs of the customer;
- The affects of good and bad customer service.

We hope to bring you some positive feedback once we are up running.

Important Information

If you need any support during the project please do get in touch. Please also make sure you are using the new ZESF0001 and XESF0001 ILR SR forms, as the old forms will now be rejected for all new learners. If you do not have a copy of these forms please let us know and they will be sent over. We will shortly be introducing a new ILP as part of our review process, this will directly replace the old document and will be sent out shortly. If you would like to send any articles to go on our website or in our newsletter please forward them to andrewgarlick@bels.org.uk



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